

**RMA number:**

GÖRLITZ Aktiengesellschaft | August-Thyssen-Straße 32 | D-56070 Koblenz

Sender
Company
Contact
Street
Postcode / City / Country
Telephone / Fax
Email

**Request for RMA number:**

- Please call +49 261 9285-200 to request your RMA number.
- A separate RMA number is required for each consignment.
- Enclose the completed RMA form with the goods.
- Goods cannot be accepted without a valid RMA number.
- Repairs are subject to the general terms and conditions of GÖRLITZ AG which can be found under [www.goerlitz.com/terms-and-conditions](http://www.goerlitz.com/terms-and-conditions).

Quantity	Device	GÖRLITZ Serial No.	Reason for Return / Description of Defect/Error

Total no. of devices:

**Ensure the RMA no. is visible on the packaging!**

Additional Information
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Repair Rates (uneconomical repairs excluded)	Date / Signature / Company stamp
<p>Please note our fixed prices for repairs; cost for calibration are not included:</p> <p><b>Package price 65,00 €:</b> Device series Skalar   GPRS Router   IQ COM ADAPTER   ENC 280   ENC 330   ENC 400   MFE   So-Relais</p> <p><b>Package price 125,00 €:</b> EMETRION IQ</p> <p>Unlisted devices will be invoiced according to cost and effort.</p> <p>If you cancel the repairs and/or ask for disposal, we will charge 50% of the fixed price.</p>	<p>.....</p>

We collect and use your personal data in compliance with our Privacy Policy [www.goerlitz.com/privacy-policy.html](http://www.goerlitz.com/privacy-policy.html)